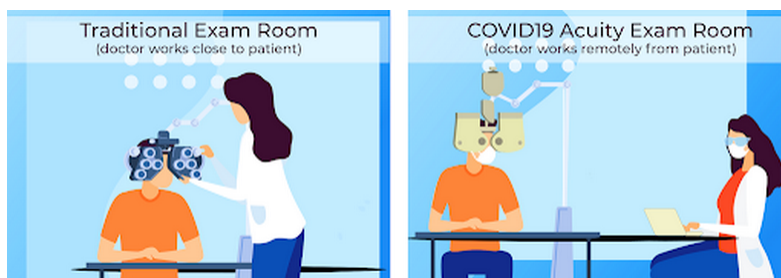


Bipolar Ionization Air Purification

We have invested heavily on COVID-safety upgrades to ensure your visits with us are the safest they can possibly be. These upgrades include state-of-the art air purifier systems that employ bipolar ionization technology in each patient encounter area (optical boutique, pretesting area, and exam rooms). Each exam room is equipped with not one but TWO air purifier systems which are designed to increase ventilation and kill airborne bacteria, mold, and viruses.

Automated Phoropters

We have installed new automated phoropter systems in the exam rooms. This allows the doctor to determine your eye prescription from several feet away, instead of inches from your face, using a hand held controller that changes the dials remotely.



Breath Shields

Some elements of the eye exam still require a close working distance between the patient and the doctor. We have installed breath shields on our equipment to minimize air exchange in these cases. These breath shields are wiped down with bleach after every patient encounter.

UV Frame Sanitizers

All frames are sanitized using UV boxes that kill potential pathogens. Patients are asked to place frames they tried on in the designated red bins. These frames are then placed in the UV boxes for a sanitation cycle before being returned to the shelves.

Employee Safety

Employee safety is just as important as patient safety. We want to ensure that each person serving you is in good health so that you do not get sick. Therefore, we have not only invested in standard PPE including gloves, masks, goggles, and face shields for our staff and doctors, each staff member is also given a stipend to purchase scrubs that can withstand the wear and tear of washing daily after one use. Sneakers and scrubs are our new look! In addition, 100% of our staff members received their full vaccination series against COVID19.

Optical Services

Until further notice, frame selections, dispensing, adjustments and repairs require an appointment. Patients are encouraged to complete their frame selections at the time of their eye exams so that they may receive their new glasses in a timely manner. If you would like to make an appointment for any of our optical services, please contact yuvitza@acuityvision.com or call 415-673-2020.

Curbside Pickup

Request to pick up your glasses and contact lens orders at the curb by calling us at 415-673-2020. Also available for curbside pickup are pre-paid orders for Retaine MGD lubricating drops, Nutragen Omega 3 Plus, HydroEyes, Bruder eye masks (single eye and double eyes), HyClear, and Zocular.

Patient Etiquette

In order to make your visit as seamless as possible, we kindly ask our patients to do the following:

- Fill out the intake forms we send you and email it back to us as soon as possible before your appointment.
- If you travelled more than 100 miles from San Francisco, please quarantine and schedule your appointment at least 10 days from the day you returned from your trip.
- Have your temperature and blood oxygen levels checked by one of our staff members upon check-in
- Arrive wearing masks that cover your mouth and nose and keep them on during your entire visit.
- Leave family members who do not have scheduled appointments at home. Children with appointments may have one adult companion with them.