

**Updated February 11, 2022**

**Dear Acuity Vision Optometry Boutique Clients,**

**We look forward to seeing you at your scheduled appointment. The Bay Area will lift indoor mask requirements starting February 16, 2022, with the exception of certain settings including healthcare facilities. Thus, our mask mandate will remain in effect for all visitors, regardless of vaccination status. All employees at our practice are fully vaccinated and boosted. Please read our updated protocols below:**

- 1. All staff, doctors, and customers must wear masks upon entering Acuity Vision Optometry Boutique, even if you have received the COVID-19 vaccines and booster(s), had a recent negative COVID-19 test, or have been previously infected with COVID-19. If you arrive at your appointment without a proper mask, we will supply you with one.**
- 2. Before your appointment, we will text you a medical intake form that asks you to update your health and medication history. Please complete this form and send it back to us no later than the day before your appointment, even if you are an established patient.**
- 3. Should you need to cancel your appointment due to illness, you may be asked to wait 10 days before you book your next appointment or show proof of a negative COVID test within 72 hours of your new appointment, regardless of your vaccination status.**
- 4. We have air filtration systems that use both bipolar ionization and UV technology to purify the air of viruses, bacteria, mold, and other pollutants in the optical boutique area, pretest area, hallway, and all exam rooms. Each exam room is equipped with TWO air filtration systems.**

**5. All equipment and instruments are disinfected prior to your arrival. If it puts you at ease to see us wipe down an instrument in front of you, feel free to ask us.**

**6. All frames that have been tried on are sterilized before being returned to the display shelves. Please refrain from returning worn frames to the shelves. Simply set them aside in the designated bins and our staff will disinfect them.**

**7. Please call ahead to schedule an appointment for repairs or pickup of your glasses. Walk-ins may result in you having to wait outside until our staff can attend to you. If you desire curbside delivery, call us and we can schedule a pick-up time.**

**8. We encourage patients to request direct shipment of contacts to their home or work address. If this is not possible, we can hold your contacts for you until you retrieve them.**

**Thank you for complying with our safety protocols. We do this because we care about your health. We also want to thank you for your support of our small business!**

**Yours in wellness and in health,**

**Dr. Lyndi Schmidt**  
**Founder, Acuity Vision Optometry Boutique**  
[www.acuityvision.com](http://www.acuityvision.com)